

What is claimed is:

1 1. A system of encapsulating a business process workflow,
2 comprising:

3 a process module having a plurality of states, each state containing
4 logic defining a portion of a business process, and containing an identifier
5 of a corresponding view to be presented to a user;

6 a controller in communication with the process module and a user
7 interface, wherein the controller translates user input and invokes the
8 process module in response thereto, and wherein the controller further
9 receives the view identifiers from the process module and generates views
10 for the user compatible with the user interface.

1 2. The system of Claim 1, wherein the controller comprises:

2 a content engine connected to the interface for receiving user inputs
3 and invoking the process module in response thereto, and for receiving the
4 view identifier therefrom;

5 a channel adapter connected to the content engine for receiving the
6 view identifier from the content engine, and selecting a presentation to be
7 generated for the user, and connected to the user interface for
8 communicating the presentation to the user.

1 3. The system of Claim 1, further comprising:

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1 6. The method of Claim 5, further comprising the step of:

2 when changing state within the process module, accessing a
3 database.

1 7. The method of Claim 5, further comprising the step of:

2 when changing state within the process module, modifying data in a
3 database.

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00000707-TE-98960